



CITY MANAGER'S MONTHLY NEWSLETTER

April 2020



CITY MANAGER'S MESSAGE

Our world now faces an unprecedented global pandemic from the novel coronavirus, COVID-19. Though we cannot prevent the spread of the virus, with everyone's help we can manage the rate at which it spreads, which is critical to allow treatment for those in need. We encourage everyone to be mindful of the directives and health advisories from Federal, State, and County authorities which will help "flatten the curve" to keep the disease manageable.

In the next few weeks we are expected to see a significant increase in the number of confirmed cases, and while we have had good cooperation throughout our community, County Health put out a statement today that they are asking that everyone avoid leaving their homes for anything except the most urgent matters. When you do leave, make sure to cover your mouth and nose with a cloth face covering if you will be around others, maintain a distance of at least 6 feet from everyone else, and frequently wash your hands. On behalf of those first responders that are out there for your safety and that of your friends and neighbors, please stay home.

We continue serving the residents of La Verne while striving to keep both our personnel and our community members safe. These are La Verne's current measures at the time of publication, but for updated information, visit the City's page at <https://www.cityoflaverne.org/index.php/coronavirus-updates>. This page is updated daily with any news affecting La Verne.

We ask for your patience and cooperation in this time and encourage everyone to continue to show care for your neighbors. I hope you find this newsletter helpful and you are safe and well.

Bob Russi, City Manager

To receive this newsletter automatically every month, please sign up for e subscribe by clicking here: <http://cityoflaverne.org/index.php/documents/newsletters/city-manager-s-monthly-newsletter>

CALENDAR

April 6 – 6:30 PM

City Council Meeting
City Hall Council Chambers
Live Stream Viewing Only

April 20 – 6:30 PM

City Council Meeting
City Hall Council Chambers
Live Stream Viewing Only

April 28 – 6:30 PM

Youth & Family Action Committee
Meeting-CANCELLED
City Hall Council Chambers

HIGHLIGHTS OF CITY COUNCIL MEETINGS

At the March 2nd and 16th meetings, the City Council:

- Extended the moratorium on short-term rentals through September 2, 2020
- Heard a presentation on COVID-19 from Dr. Daniel Gluckson, Medical Director of Infectious Disease at Pomona Valley Medical Hospital
- Approved a resolution proclaiming a local emergency regarding Novel Coronavirus (COVID-19)
- Adjourned in memory of John Hackworth, retired La Verne Police Lieutenant, a 20-year veteran of LVPD

CITY COUNCIL



LIVE FEED/RECORDING OF CITY COUNCIL MEETINGS

As a reminder, City Council meetings can be watched live either through the City's website at <http://www.cityoflaverne.org> and following the link titled "Council Meeting Live Stream" or on YouTube at <http://www.cityoflaverne.org/youtube>. You can also see the live recording any time after the meeting through our archived videos.

Send an email to the City Clerk in advance if you wish to make a comment on a specific agenda item. Please submit your comments via email to the Assistant City Clerk at cityclerk@cityoflaverne.org. We ask that you provide those emails before 5:00 PM so that staff will be prepared to read them aloud at the appropriate time. You may verify that your comment was read by watching the City Council meeting through www.cityoflaverne.org/live.

Also, if you wish to make a comment during the meeting, we will be monitoring the email address and will make every effort to include your comment into the records. Please be aware there is a delay in the live stream service and any comments should be submitted as soon as possible.

ELECTION RESULTS

New Mayor and Council Members

Based on the official canvass received from the County of Los Angeles Register Recorder, the results of the 2020 General Election are: Tim Hepburn was elected Mayor for a two-year term. Rick Crosby and Wendy M. Lau were elected to the City Council for a four-year term. Measure LV was passed by the voters. Congratulations to our newly elected leaders! For further information on votes cast, please see document: [City of La Verne Official Final Election Results \(2.41 MB\)](#).

CORONAVIRUS

Coronavirus (COVID-19) Public Preparedness

The City of La Verne is closely monitoring information regarding the Coronavirus. We encourage the community to follow the preventative actions from the LA County Public Health and the Centers for Disease Control to help prevent the spread of the virus.

To learn more about the COVID-19, visit the following: [\[PDF\] COVID-19 FAQ Sheet](#), LA County Public Health website at: [LA County Public Health website](#), Centers for Disease Control and Prevention at: [Center for Disease Control website](#).

How to Temporarily Access City Services – Due to Temporary Closure to the Public

PLANNING/BUILDING

If you need assistance with a PLANNING related issue, please email planning@cityoflaverne.org or call (909) 596-8706 from 8 AM to 1 PM, Monday through Thursday.

If you wish to obtain a BUILDING PERMIT or have other Building Department related questions, please email building@cityoflaverne.org or call (909) 596-8706. If you provide your specific request and the site address, our Building Department will email you a draft permit form for you to fill out and send back to us.

The Building and Planning staff will be available from 8 AM-1 PM, Monday through Thursday to take your calls. If you need to contact staff after 1 PM, please do so by e-mail (see above).

If you wish to schedule a building INSPECTION, please call (909) 596-8706 between 8 AM to 1 PM, Monday through Thursday or e-mail building@cityoflaverne.org with your name, address (for inspection), phone number, date of requested inspection, and type of inspection.

PUBLIC WORKS

Public Works permit applications are available online at <https://www.cityoflaverne.org/index.php/documents/public-works/public-works-forms>

If you are submitting a permit application, you may do so by placing it in the “Water Payment” drop box located at the curb in front of City Hall.

City of La Verne is temporarily suspending service disconnections for nonpayment and waiving late fees, effective March 4 – April 30, 2020, for customers impacted by the COVID-19 emergency. Due to the City Hall closure, water bill payments may be conducted online at <https://lvrn-egov.aspgov.com/Click2GovCX/index.html> or placed in the “Water Payment” drop box in front of City Hall. The City encourages customers who are having trouble paying their bills to contact Customer Service at (909)596-8744 to discuss payment options.

The City also offers Auto Pay Direct Debit services. To get started simply download the enrollment form [here](#) and return to Customer Service by either placing the completed form in the “Water Payment” drop box in front of City Hall or mailing the completed form to: La Verne Customer Service, 3660 D Street, La Verne, CA, 91750.

Information regarding your water account can be obtained by calling (909) 596-8744.

For all other services, please contact (909) 596-8741 or email lvpwstaff@cityoflaverne.org.

FINANCE

Business Licenses, Home Occupancy Permit, Certificates of Use and Occupancy:

Applications: <https://cityoflaverne.org/index.php/businesses/business-license/business-licenses>

Payments (Check or Money Order): Remit through mail or drop box located at the curb in front of City Hall.

Regulatory Permits: Garage Sale, Door to Door, Filming and Hand Bill: Applications:

[https://cityoflaverne.org/index.php/businesses/business-license/regulatory-permits-handbills-garage-sales-](https://cityoflaverne.org/index.php/businesses/business-license/regulatory-permits-handbills-garage-sales-filming)

[filming](https://cityoflaverne.org/index.php/businesses/business-license/regulatory-permits-handbills-garage-sales-filming) , Payments (Check or Money Order): Remit through mail or drop box located at the curb in front of City Hall.

Invoiced Services: DBID Refuse Payments, Planning Deposit (DPN), Fire Permit Payments: Please use payment drop box with your invoice. If you need a copy of your invoice please request one using the email address or phone number below. For cash payments or other inquiries contact the Finance Department at <mailto:lvfinance@cityoflaverne.org> or (909) 596-8716.

COMMUNITY SERVICES

Foothill Transit or Get About passes may be purchased at Pomona Valley Transit Authority (PVRTA) by appointment by calling (909) 596-7664. PVRTA is located at 2120 Foothill Blvd, Suite 116, La Verne.

Metrolink payments may be made online at <https://registerc.parksreconline.com/laverne102.html>

For all other services, please contact (909) 596-8700, Monday-Thursday, 8 AM-6 PM.

Senior Newsletter for the month of April is now available. Here you can find resources and information for senior services in the community as well as exercise activities to keep you active. Visit our website at www.cityoflaverne.org/srnews to download yours today.

We appreciate the community's patience and understanding during this unprecedented time.

PUBLIC SAFETY



Public Health Update – Coronavirus (COVID-19)

The La Verne Fire Department is closely monitoring information regarding the Coronavirus. We encourage the community to follow the preventative actions from the LA County Public Health and the Centers for Disease Control to help prevent the spread of the virus.

Like other respiratory illnesses, such as influenza, the coronavirus is most commonly spread to others from an infected person who has symptoms. Common symptoms are:

- Fever
- Cough
- Difficulty breathing
- Severe illness

Coronavirus is typically spread the following ways:

- Droplets produced through coughing and sneezing
- Close personal contact, such as caring for an infected person
- Touching an object or surface with the virus on it, then touching your mouth, nose, or eyes before washing your hands.

Prevention is KEY

The best way to prevent illness is to avoid being exposed to this virus. However, as a reminder, CDC always recommends everyday preventive actions to help prevent the spread of respiratory diseases, including:

- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose, and mouth.
- Stay home when you are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipe.
- Wash your hands often with soap and water for at least 20 seconds. If soap and water are not readily available, use an alcohol-based hand sanitizer with at least 60% alcohol. Always wash hands with soap and water if hands are visibly dirty.

For more information about the Coronavirus

Call 2-1-1

LA VERNE BRANCH - LOS ANGELES COUNTY LIBRARY

All LA County Library locations are closed until further notice. To get more information on available library resources and assistance for those affected by the COVID-19 click here: <https://lacountylibrary.org/coronavirus/>

